



## VISA® ACCOUNT UPDATER OPT-OUT / OPT-IN INFORMATIONAL FORM

### **VISA ACCOUNT UPDATER (VAU)**

- VAU is an account updating service in which your Honda FCU VISA® Cards are automatically enrolled. When your card expires or is lost/stolen and a new card is issued, the VAU service may update relevant card data (card number/expiration date) to update merchants who participate in VAU.
- This service is provided as a free benefit to you, to help facilitate uninterrupted processing of your recurring payments, such as subscriptions, memberships, or utility companies, and is effective only after card activation.

### **OPTING-OUT of Visa Account Updater (VAU) Service**

Opting out of the VAU service means that, in the event of your card is reissued, you will need to notify all the merchants with whom you have established recurring payments with, to inform them of the new card number and/or expiration date.

### **OPTING-IN Visa Account Updater (VAU) Service**

Opting In of the VAU service means that, you will experience the benefit of uninterrupted service with the Merchants with whom you have recurring subscriptions; you will not need to notify them of the new card number and/or expiration date when you receive a new card.

Please note: When you Opt Out or In the VAU service, your decision applies to all the cards under the same membership (both for Primary and Joint Members). Please allow up to 5 business for your Opt Out or In VAU decision to become effective.

### Q. What is VAU (Visa Account Updater)?

A. VAU enables the electronic exchange of cardholder information to participating merchants. If you lose your Honda FCU Visa card and receive a new card with new card information, participating merchants will receive the new card information and the information will be updated automatically.

### Q. How do I enroll in VAU?

A. All Honda FCU Visa cards are automatically opted in/enrolled in VAU.

### Q. What is the benefit of this service?

A. The benefit is if you have recurring/automatic payments set up to pay from your Honda FCU Visa card, you will not need to call the participating merchant to update the payment information.

### Q. Can I un-enroll/opt out of VAU?

A. Yes, you can contact us and un-enroll as long as you are the Primary Member on the membership account.

### Q. How can I un-enroll from VAU?

A. You can visit your local branch or call 800-634-6632 to speak to a Member Service Representative

### Q. Can I enroll into VAU after I have un-enrolled?

A. Yes, you can re-enroll by visiting your local branch or call 800-634-6632 to speak to a Member Service Representative.

### Q. Do I need to enroll each Honda FCU Visa card into VAU?

A. No, Opting in and Opting out will enroll or un-enroll all Visa cards under your membership.

### Q. How will I know if the merchant participates in VAU?

A. Not all merchants participate in VAU. You will need to contact the merchant to verify if they are participating in the VAU service.