From: Honda Federal Credit Union
To: Kaitlyn Kai
Subject: [HTML] We Are Enhancing Your Bill Pay Experience
Date: Friday, March 6, 2026 8:12:27 AM

A better user experience for our Bill Pay service is on the way!

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Dear Bill Pay Member,

We are excited to announce that we are making system enhancements to our Bill Pay Service on March 23, 2026. Some of the enhancements include making edits to scheduled bill payments within our mobile app and enhanced screening for fraud prevention/detection.

As we prepare for this update, please make note of the *following information* below:

Before March 23, 2026, please note:

- eBill functionality will be turned off on March 12th. They will not transfer to the new system.
- You will be able to set up your eBills in the new System on March 23, 2026.
- No new payees or scheduled payments can ben set up after 3pm CST on March 19. 2026.
- IMPORTANT: Any payments scheduled for March 20th will be processed on the next business day of March 23rd.

After March 23, 2026, action required:

- After the system upgrade on March 23, please log in to HPay Pay a Bill within Digital Banking and verify that all your payee's transferred over as expected. Review the recurring transfer delivery dates and payment frequency.
- If a payee is highlighted in yellow it means that payee is missing information required to process your payment. Your payment will not be sent until the required information is corrected.

Please stay tuned as there will be additional information when the system upgrade has been completed.

Digital Services

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