

# Preferred Dealer Partners – Frequently Asked Questions

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- 1. What is the contact information for the underwriting department?**  
937-645-4318
- 2. What is the Lien Holder address for titles?**  
Honda Federal Credit Union  
19775 St Rt 739 Marysville, Ohio 43040
- 3. Where can I find contact information for the underwriting department?**  
You can find this information on the rate sheet as well as the back of the dealer folder.
- 4. What is the HFCU Funding Documents Checklist?**



Funding Documents  
Checklist.pdf

- 5. Where do we send loan documents?**  
Send loan documents to: [dealernet@hondafcu.org](mailto:dealernet@hondafcu.org)
- 6. When is proof of income required?**  
Proof of income is required on all C, D and E Tier loan transactions.

- 7. What are the HFCU Income Verification Guidelines?**



HFCU Income  
Verification Guidelines

- 8. Who do I contact to obtain a payoff?**  
937-645-4318

**9. When are payment due dates?**

Maximum of 60 days to first payment; Minimum monthly payment of \$100.00.

**10. Who is eligible for Honda Federal Credit Union Membership?**

Employed by Honda or an eligible company affiliated with Honda or related to a current member of Honda Federal Credit Union.

- Eligible family members include spouses, children, parents, siblings and grandparents.

**11. How can I apply for membership?**

Online: [www.Hondafcu.org](http://www.Hondafcu.org) or Scan the QR code on the current rate sheet.

Call: Contact Center 1-800-633-6632 Select option 2

Visit: Visit your local branch in person to establish membership

**12. Can an auto loan be processed in a trust?**

Yes, we will allow members to register vehicles financed by the credit union in the name of a member's Family Living Trust. The proper procedures for executing the vehicle loan note security agreement would require all borrowers to sign and the Trustee of the Family Living Trust to sign as noted: "John Smith, Trustee-Smith Family Living Trust". Most often the member and the Trustee are one and the same. If this is the case then the member will sign their name as usual, AND sign as Trustee in the manner noted above. The vehicle would be registered to the "Smith Family Living Trust" only. The loan cannot be in the name of the trust or under a trust account.

**13. Can a non-applicant be on the title of the collateral?**

Non-Applicant MUST sign as "OTHER OWNER"/last page of law contract

**14. Do both applicants on loan have to be on title?**

No

**15. Is an application needed for a pre-approval offer?**

No

**16. How do you process a pre-approval offer?**



Pre Approval  
Processing.pdf